

Privacy Policy

City Index Limited, trading as City Index, recognizes the importance of your privacy and abides by the National Privacy Principles (NPP) contained in the Privacy Act 1988 (Commonwealth of Australia). Our policy for the management of Personal Information is set out below.

We may collect information from you such as your name, address, phone number, email address, age and information regarding products and services you inquire about or trade with us. We may collect this information when you give it to us directly in your Application Form, open and maintain an account with us, when you use our products and services, call us or visit our website to inquire as to a financial product or service offered by us or so that we may conduct business with you and may also need to do so to meet legal requirements under anti-money laundering laws.

We may use this information for internal or marketing purposes and we may provide some information to credit reference agencies or service providers to confirm your credit rating. City Index may exchange information about you with any of its related bodies corporate, either in Australia or in another jurisdiction. We may also use your contact details to send you information about us, including about our products and services.

If you do not wish us to send you information on our products or services, please tell us when we collect the information from you. When we send you information of this sort, we will give you the opportunity to choose not to receive any more information of that sort from us. If you do not provide us with all the information we consider to be compulsory we may be unable or limited in the services or financial products we can provide to you.

Except as set out above, we will not disclose your Personal Information unless permitted to do so by law or by regulatory requirements.

We will take reasonable steps to ensure that all information we collect or use is accurate, complete, and up to date and stored in a secured environment and is accessed only by authorized personnel with permitted purposes. If you wish to access or modify Personal Information which we hold about you or request its removal from our records, please contact us:

- by telephone: +(65) 6826 9953
- by email: enquiries@cityindexasia.com

If you are unhappy with any aspect of our collection or use of your information, please contact the Compliance Office by telephone on +65 6826 9953